

CERTIFICATE

of network performance

is proudly presented to



Glenn Baker, Network & Operations Director



GOLD

KPIs	Jul 24	Aug 24	Sep 24
Scanned Into Depot	98.89%	99.28%	99.47%
Scanned Onto Vehicle	99.71%	99.9%	99.82%
Scanned Out To Hub	100%	99.94%	99.86%
Total % Of Service Failure	0.42%	0.2%	0.63%
Pallet Discrepancies	0.21%	0.11%	0.38%
DSC Usage	99.63%	100%	99.87%
Total MPOD	0.12%	0%	0%
COP POD Uploaded	100%	100%	100%
Total ETA Capture	99.82%	100%	99.81%
ETA Accuracy	98.99%	99.26%	97.97%